

Customer Credit Reporting**Company Name:**

Cbeyond Communications, LLC

Doing Business As:**Company Address:**

320 Interstate North Pkwy, Suite 300, Atlanta, GA 30339

Operating Company Number:

1768

Credit Reporting Data for Quarter Ending:

September 30, 2003 ▼

Credit due in accordance with Section 732.30(a);**Out of Service More than 24 Hours:**

- A. Total dollar amount of all customer credits paid:
B. Number of credits issued for repairs - 24-48 hours:
C. Number of credits issued for repairs - 48-72 hours:
D. Number of credits issued for repairs - 72-96 hours:
E. Number of credits issued for repairs - 96-120 hours:
F. Number of credits issued for repairs > 120 hours:
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)
H. Number of customers receiving alternate phone service rather than receiving a credit.

July	Aug	Sept	Total
0	0	0	\$0.00
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(b);**Failure to install Basic Local Exchange Service:**

- A. Total dollar amount of all customer credits paid:
B. Number of installations after 5 business days:
C. Number of installations after 10 business days:
D. Number of installations after 11 business days:
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e).
F. Number of customers receiving alternate phone service rather than receiving a credit.

July	Aug	Sept	Total
0	0	0	\$0.00
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(c);**Missed Appointments**

- A. Total dollar amount of all customer credits paid:
B. Number of customers receiving credits:
C. Number of exemptions claimed for each of the categories identified in Section 732.30(3).

July	Aug	Sept	Total
0	0	0	\$0.00
0	0	0	0
0	0	0	0

Authorized Signature

Julia O. Strow

Date